Methodist Health System Facts and Statistics
[Updated April 26, 2011]

Guided by the founding principles of life, learning, and compassion, Methodist Health System (Methodist) provides quality, integrated care to improve and save the lives of individuals and families throughout North Texas. Methodist Dallas Medical Center, Methodist Charlton Medical Center, Methodist Mansfield Medical Center, Methodist Richardson Medical Center, Methodist Midlothian Health Center, and Methodist Family Health Centers are part of the nonprofit Methodist Health System, which is affiliated by covenant with the North Texas Conference of The United Methodist Church. Additional information is available at www.MethodistHealthSystem.org.

Our Mission: To improve and save lives through compassionate quality health care.

Our Vision for the Future: To be the trusted provider of integrated quality health care in North Texas.

Our Values: Methodist Health System values reflect our historic commitment to Christian concepts of life and learning:
S – Servant Heart: Compassionately putting others first
H – Hospitality: Offering a welcoming and caring environment
I – Innovation: Courageous creativity and commitment to quality
N – Noble: Unwavering honesty and integrity
E – Enthusiasm: Celebration of individual and team accomplishment
S – Skillful: Dedicated to learning and excellence

Methodist Health System
Figures represent annual totals for Methodist Health System campuses,
- Provides more than $82.6 million unreimbursed charity care in 2010, representing 9.7 percent of total revenue.
- Overall quality and clinical outcomes rank in the top quartile in the nation.
- 425,296 patient visits
- 202,072 emergency department visits.
- 7,021 babies delivered.
- 1,071 active physicians.
- 6,945 total full-time employees.
- 73 physicians named among the Best Physicians in Dallas for 2010 by D Magazine.
- 73 residents trained in 2010.
- 1,201 licensed beds.
- Over $1 billion in assets, and $779,652,000 net patient revenue in 2010.
- More than 150 key community leaders serve as advisory board members guiding our system.
- Methodist has received the Community Investor Award from the Dallas Regional Chamber of Commerce for its impact on the Dallas regional economy through growth, expansion, and job creation.
- Methodist Health System has received acknowledgment in the Dallas Business Journal, The Dallas Morning News, and Modern Healthcare as a Best Place to Work in health care in this region and the U.S.
- Methodist has received the Texas Hospital Association’s Award for Excellence in Community Service for our innovative Prostate Cancer Screening and Awareness Program.
- Methodist Health System was honored as Nonprofit Organization of the Year in the Ernst & Young Celebration of Diversity Awards recognizing nonprofit organizations that are leading the way in creating inclusive work environments.
- Recipient of a $20 million gift from the Sammons Dallas Foundation for continued work in emergency/trauma care.
Methodist Health System has been recognized as one of the nation’s Most Wired health care systems according to the results of the 2010 Most Wired Survey from Hospitals & Health Networks magazine.

Methodist Dallas Medical Center (Methodist Dallas)
1441 North Beckley Avenue, Dallas, Texas 75203, 214-947-8181

Methodist Dallas Medical Center is a 515-bed hospital located just south of downtown Dallas. The medical center serves as the teaching and referral center for Methodist Health System. Methodist Dallas’ services include cancer treatment, cardiology, emergency/trauma care, gastroenterology, general surgery, intensive care, neonatal intensive care, nephrology, neuro critical care, obstetrics and gynecology, orthopedics, physical rehabilitation services, pulmonology, radiology, transplantation, urology, and women’s services.

Methodist Dallas Medical Center – Clinical Highlights

- One of Texas’ leading teaching and referral centers.
- Designated as a Level II Trauma Center, Methodist Dallas is one of only three hospitals in Dallas to provide adult trauma care.
- Designated a Certified Stroke Center by The Joint Commission, offering the highest level of care for stroke patients.
- The Methodist Dallas liver, kidney, and pancreas transplant program is one of the largest and most active multi-organ transplant centers in the southwestern U.S., performing hundreds of kidney, pancreas, and liver transplants each year.
- The Methodist neurosciences program offers team-based multidisciplinary care, providing surgical and nonsurgical interventions for treatment, pain management, and rehabilitation.
- The Level III Neonatal Intensive Care Unit (NICU) serves as a referral center for more than 30 hospitals in North and East Texas.
- The Methodist Cancer Program offers a holistic, multidisciplinary, team-based approach coordinated by a nurse navigator to provide a full range of inpatient and outpatient diagnostic services, surgery, and treatment, including leading-edge radiation therapy services in affiliation with Texas Oncology, PA. The program is also actively involved in cancer research.
- The Sam & Anne Kesner Heart Center features advanced cardiac catheterization and electrophysiology laboratories providing some of the latest noninvasive and conventional diagnostic, interventional, surgical, and rehabilitative services for cardiac care.
- The Methodist Joint Academy Program is part of the full range of pre-surgical, surgical, and follow-up care for joint replacement and orthopedic patients, delivered by a multidisciplinary team of specialists.
- The John R. Ford Center for Digestive Diseases is a regional leader in diagnosing and treating gastroenterology disorders, and offers specialized facilities equipped with sophisticated endoscopic technologies and is staffed by a caring team of specialists.
- Texas Ten Step facility for breastfeeding care and support.
- Methodist Health System is a founding sponsor of CareFlite, a not-for-profit ground, fixed-wing, and air ambulance serving North Texas.
- The Methodist Weight Management Institute, designated a Bariatric Surgery Center of Excellence by the American Society for Metabolic and Bariatric Surgery, offers a comprehensive program of both medical and surgical approaches to address the disease of obesity.
- All-digital, full-service radiology including digital mammography and breast MRI.
- Methodist Dallas Medical Center ranked in the top 10 medical facilities in the Dallas–Fort Worth region according to U.S. News & World Report’s Best Hospitals metro area rankings.

Annual Statistics (FY 2010)

- 515 licensed beds (all private rooms)
- 269 physicians
- 55 residents trained
- 121 transplant cases (kidney, pancreas, and liver)
Methodist Charlton Medical Center (Methodist Charlton)
3500 West Wheatland Road, Dallas, Texas 75237, 214-947-7777

Methodist Charlton Medical Center is a 309-bed general acute care and teaching hospital that serves the communities of southwest Dallas County. Methodist Charlton, which saw major expansion in 2009, provides a variety of clinical services including cancer treatment, cardiology, emergency care, gastroenterology, general surgery, intensive care, neurology, nephrology, obstetrics and gynecology, orthopedics, pulmonology, and radiology.

Methodist Charlton Medical Center – Clinical Highlights
- Full-service, general acute care hospital.
- Full-service interventional cardiology services include cardiac catheterization, electrophysiology, and implantable defibrillators.
- The Methodist Charlton Cancer Program offers a full range of inpatient and outpatient diagnostic services, surgery, and treatment, including leading-edge radiation therapy services in affiliation with Texas Oncology, PA.
- Comprehensive diagnostic radiology, including ultrasounds, CT scans, MRI, PET/CT and nuclear medicine scans, digital mammography, as well as interventional radiology.
- Designated a Breast Imaging Center of Excellence by the American College of Radiology.
- Designated Advanced Primary Stroke Center by American Stroke Association.
- Texas Ten Step facility for breastfeeding care and support.
- One of only three family medicine residency programs in the Dallas–Fort Worth area, with dual accreditation to train both allopathic and osteopathic physicians.
- The Methodist Joint Academy Program is part of the full range of pre-surgical, surgical, and follow-up care for joint replacement and orthopedic patients, delivered by a multidisciplinary team of specialists.
- In 2010, an independent study issued by HealthGrades ranks Methodist Charlton among the top 10 percent in the nation for maternity care for the fourth consecutive year. Methodist Charlton also received the 2010/2011 HealthGrades Maternity Care Excellence Award™.

Methodist Charlton Annual Statistics (FY 2010)
- 309 beds (all private rooms)
- 312 physicians
- 18 medical residents trained each year
- 69,484 emergency department visits
- 1,794 babies born
- 16,009 discharges (including newborns)
- 154,034 outpatient visits annually (including emergency room visits)
- 1,411 employees
- 510 active volunteers
- 994,745 square feet, including professional office buildings
- 11 labor-delivery-recovery suites
Methodist Mansfield Medical Center (Methodist Mansfield)
2700 East Broad Street at Matlock Road, Mansfield, Texas 76063, 682-622-2000

A 168-bed, full-service acute care community hospital, Methodist Mansfield Medical Center opened in December 2006 and was significantly expanded in 2009. This facility serves Southeast Tarrant County and the surrounding counties of Dallas, Ellis, and Johnson. The medical center was designed with advanced technology and thoughtful amenities that focus on patient care and comfort. It ranked in the top 10 percent of hospitals nationwide for outstanding patient experience in 2009-2010, according to HealthGrades®, the nation's leading independent health care ratings organization. Methodist Mansfield’s services include cancer treatment, cardiology, emergency care, gastroenterology, general surgery, intensive care, maternity, neurology, nephrology, obstetrics and gynecology, orthopedics, pulmonology, and radiology.

Methodist Mansfield Medical Center – Clinical Highlights
- Full-service, general acute care community hospital.
- Advanced emergency and surgery facilities.
- Accredited Cycle III Chest Pain Center, the highest level of accreditation by the Society of Chest Pain Centers.
- Cardiology services featuring some of the latest noninvasive diagnostic, interventional, and surgical services for cardiac care.
- Women’s Pavilion featuring labor and delivery, postpartum facilities, and Level IIIA NICU, providing specialized care for babies who need more than routine medical care.
- Texas Ten Step facility for breastfeeding care and support.
- Inpatient dialysis.
- Inpatient and outpatient physical medicine.
- An entire floor dedicated to telemetry for heart monitoring.
- All-digital, full-service radiology including digital mammography and breast MRI.
- Respiratory therapy.
- An expanded Intensive Care Unit that features some of the latest equipment and technology with larger rooms to allow more space for equipment and for visiting family members.
- Recognized for achieving nursing Pathway to Excellence status by the American Nurses Credentialing Center.

Methodist Mansfield Annual Statistics (FY 2010)
- 168 licensed beds in private rooms
- 190 physicians
- 39,265 emergency department visits
- 1,088 babies born
- 6,701 discharges (including newborns)
- 58,399 outpatient visits
- 732 employees
- 130 active volunteers
- 393,700 square feet (includes a 90,000-square-foot professional office building)

Methodist Richardson Medical Center (Methodist Richardson)
401 West Campbell Road, Richardson, Texas 75080, 972-498-4000

Methodist Richardson Medical Center is a two-campus, 209-bed acute care hospital staffed by physicians in more than 35 different specialties. It has been affiliated with Methodist Health System since June 2009 and community-owned by the Richardson Hospital Authority since the hospital’s establishment in 1966. The main campus is a
A 205-bed acute care facility located on Campbell Road just west of Collins Boulevard in Richardson. The five-story main hospital building is adjacent to two medical plazas. Medical services include surgery, knee replacement, digital mammography, and many more.

The Bush/Renner campus in Richardson is located at the George Bush Tollway at Renner Road and includes an outpatient hospital with a 24/7 Emergency Department and radiology and lab services. It also is home to a comprehensive cancer center and a physician pavilion with more than 20 physicians in a full range of specialties.

**Methodist Richardson Medical Center – Clinical Highlights**

- Medical specialties include primary care, neurosurgery, orthopedics, cardiology, and oncology.
- Designated Advanced Primary Stroke Center by American Stroke Association.
- Accredited Chest Pain Center by the Society of Chest Pain Centers.
- Heart Failure Treatment Center accreditation by the Society of Chest Pain Centers.
- Recognized for achieving nursing Pathway to Excellence status by the American Nurses Credentialing Center.
- Awarded gold stars for high-quality performance by the Joint Commission, the nation’s largest health care accreditation organization.
- First health care recipient of the Texas Award for Performance Excellence, patterned after the renowned Malcolm Baldrige National Quality Award.
- Named one of the Best Places to Work in DFW by Dallas Business Journal.
- Sleep Disorders Center accreditation by the American Academy of Sleep Medicine.
- Cancer Center accreditation by the American College of Surgeons Commission on Cancer, offering a wide range of outpatient cancer treatments including the Lance Armstrong Shaped Beam Surgery Program™, a noninvasive procedure.
- The Bush/Renner outpatient hospital offers a full-service emergency department staffed 24/7 by board-certified emergency medicine physicians.
- Methodist Richardson is committed to giving back to the community. During fiscal year 2010, charity care and governmental underpayments equaled an estimated $26.1 million in uncompensated services and care.
- Since 2000, Richardson Regional has spent more than $141 million in capital expenditures to upgrade equipment and facilities, purchase advanced technology, and fund expansion projects — all to better serve the community.

**Methodist Richardson Annual Statistics (FY 2010)**

- 209 licensed beds in private rooms
- 300 physicians
- 33,064 emergency department visits
- 512 babies born
- 6,346 discharges (including newborns)
- 48,227 outpatient visits
- 931 employees
- 254 active volunteers
- 5,830 admissions

**Methodist Charlton Medical Center Midlothian Imaging Center (Methodist Midlothian)**

2210 Bryan Place, Midlothian, Texas 76065, 972-775-7410

Methodist Midlothian Imaging Center is a diagnostic and imaging center serving the needs of the fast-growing Ellis County community. The entire complex, known as Methodist Midlothian Health Center, also includes two physician office buildings. Clinical services include EKG, multislice CT and diagnostic X-ray, open MRI, advanced ultrasound, lab and blood work.
**Methodist Family Health Centers and Medical Groups**

Methodist Family Health Centers and Medical Groups offer appointment-based medical services at 11 locations throughout the Methodist service area provided by board-certified primary care physicians. Methodist Family Health Centers provide primary care services, including treatment for colds, childhood illnesses, cuts, sprains, sports injuries, diabetes, hypertension, and other chronic illnesses. Most have complete electronic medical records systems in place. Locations and additional information can be found at [www.MethodistHealthSystem.org/body.cfm?id=16&fr=true](http://www.MethodistHealthSystem.org/body.cfm?id=16&fr=true).

Methodist Richardson Physician Alliance (RPA) Medical Groups offer appointment-based medical services at 10 locations in Richardson and Wylie. The Wylie location also offers urgent care without appointment.

*Methodist Family Health Centers are owned and operated by MedHealth and staffed by independently practicing physicians who are employees of MedHealth. The physicians and staff who provide services at these sites are not employees or agents of Methodist Health System.*

**Co-Ventured and Joint-Ventured Entities**

*Methodist Rehabilitation Hospital, Methodist McKinney Hospital, and Methodist Hospital for Surgery are independent legal entities separate from Methodist Health System.*

**Methodist Rehabilitation Hospital (in affiliation with Centerre Healthcare)**

3020 West Wheatland Road, Dallas, Texas 75237, 972-708-8600, [www.Methodist-Rehab.com](http://www.Methodist-Rehab.com)

Opened in 2008 in affiliation with Centerre Healthcare Corporation, the 40-bed acute-care Methodist Rehabilitation Hospital provides inpatient and outpatient rehabilitation services including nursing care, physical therapy, occupational therapy, speech pathology, and related services for patients recovering from strokes, brain injuries, spinal cord injuries, complex orthopedic surgeries and from injuries such as amputations, hip fractures, joint replacements, and other neurological conditions. The 48,000-square-foot facility includes a therapeutic pool and therapy gym with some of the latest in rehabilitative equipment, therapy courtyard, indoor and outdoor dining and recreation areas, and “activities of daily living” training suites. In 2010, its consistently effective, efficient, timely, and patient-centered care earned recognition from the Uniform Data System for Medical Rehabilitation (UDSMR) as one of the top 10 percent of inpatient rehabilitation facilities in the United States. More information is available at [www.Methodist-Rehab.com](http://www.Methodist-Rehab.com).

**Methodist McKinney Hospital**

8000 West Eldorado Parkway, McKinney, Texas 75070, 972-569-4500

A joint venture partnership among Methodist Health System, Nueterra Healthcare, and more than 30 area physicians, the 16-bed Methodist McKinney Hospital opened in February 2010 to serve Collin County and surrounding areas. Specialties include family medicine, internal medicine, cardiovascular medicine, orthopedics, neurosciences, pain management, ENT, gastrointestinal, urology, gynecology, general and neurosurgery, and primary care. The two-story 60,000 sq ft specialty hospital features six operating room suites; two procedure rooms; a 15-bed inpatient nursing unit; emergency room services; and comprehensive diagnostic imaging unit, including CT and MRI services. More information is available at [http://www.methodistmckinneyhospital.com/](http://www.methodistmckinneyhospital.com/).

**Methodist Hospital for Surgery**

17101 North Dallas Parkway, Addison, Texas 75001, 469-248-3900

Methodist Hospital for Surgery is a joint venture partnership between several area physicians, Methodist Health System, and Nueterra Healthcare, a health care management company based in Leawood, Kansas. The facility opened in December 2010 and brings together some of Dallas’ leading surgeons to provide specialized surgical care for ear, nose, and throat; spine surgery; and orthopedics. As experts in scope of care, the physicians and staff at Methodist Hospital for Surgery have created a focused model of care to promote greater success in clinical
outcomes, operational efficiency, and patient satisfaction. The over 100,000-square-feet facility features seven fully equipped operating rooms, 32 private inpatient rooms, and an ICU unit, and it houses comprehensive diagnostic imaging services including CT, MRI, X-ray, ultrasound, and bone density scanning, as well as inpatient and outpatient physical therapy. More information is available at www.MethodistHospitalForSurgery.com.

Methodist Health System and Community Service
Our commitment to the people in our community is represented by the number of activities and services we provide.

- The recently renovated Methodist Dallas Medical Center Golden Cross Academic Clinic trains medical residents in obstetrics and gynecology, internal medicine, and general surgery while providing quality health care for disadvantaged families.
- The Senior Access program provides health-related services and information to more than 37,000 area seniors.
- Methodist’s Mobile Mammography program provides early detection and treatment for breast cancer to underserved women.
- The Methodist Prostate Cancer Screening and Awareness Program provides education and early detection for prostate cancer for minority men. The program has screened more than 66,000 men since 2000, more than any other hospital-based program in the U.S.
- Methodist is a founding member and sponsor of CareFlite air and ground ambulance.
- Methodist employees volunteer thousands of hours annually to support community projects.
- Methodist hosts and supports Dialogo, a Spanish-speaking cancer support group, the first of its kind in Dallas, as well as numerous other education and support groups including an ADA-recognized diabetes self-management program.
- Methodist’s Congregational Health Ministry provides health resources to neighborhood churches.
- Methodist annually far exceeds the 5 percent charity care ratio required by the state for nonprofit organizations. Our hospitals provided more than $82.6 million in uncompensated charity care in 2010, representing 9.7 percent of total revenue.

Employer of Choice
For seven consecutive years, Methodist has been named one of the top large businesses to work for in the Metroplex, according to the Dallas Business Journal’s annual “Best Places to Work” recognition. Methodist has also won high honors as a top place to work in selections regionally by The Dallas Morning News and nationally by Modern Healthcare magazine, The Healthcare Advisory Board, and Becker's Hospital Review.

Volunteers
You will see volunteers serving in many areas of our hospital, including the information desk, patient care units, gift shops, waiting rooms, and nursery areas. Our 1,661 volunteers throughout the health system donated more than 185,000 hours of service during 2010.

About Methodist Health System
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Methodist Health System Foundation
Methodist Dallas Medical Center, Methodist Charlton Medical Center, Methodist Mansfield Medical Center, Methodist Richardson Medical Center, Methodist Midlothian Health Center, and Methodist Family Health Centers are part of the nonprofit Methodist Health System. If you are interested in supporting any of our vital
For more information, contact Kathleen Beathard, vice president of Methodist Public Relations & Marketing, at 214-947-4600, KathleenBeathard@mhd.com, or visit our website at www.MethodistHealthSystem.org.