



# 2025 Annual Report



**Methodist**  
COMMUNITY COLLABORATIVE



**Methodist**

**COMMUNITY COLLABORATIVE**

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# LETTER FROM THE EXECUTIVE DIRECTOR

## Tikisa Jackson

Executive Director  
Methodist Community Collaborative

This past year marked my first year serving as the inaugural Executive Director of the Methodist Community Collaborative (MCC). It has been a season rooted in listening, learning, and being present, which has deepened my understanding of our mission and the responsibility we carry as we partner with Southern Dallas communities **to advance health equity, promote wellness, and enhance quality of life.**

One of the most powerful lessons this year has been learning the work by being in it. I experienced the richness of community firsthand during the opening of our first clinic, the Methodist Community Collaborative Health Center (MCCHC), located in the Bonton Wellness Center. That moment was filled with both joy and reverence, as I reflected on what God has entrusted to us and the responsibility of providing compassionate, community-centered care. It has been a privilege to witness the nearly 100-year legacy of Methodist Health System's commitment to improving and saving lives in Southern Dallas.

A defining moment came when I saw our mission come full circle. Three medical assistants currently serving at MCCHC are graduates of our Medical Assistant Trainee Program, developed in partnership with Methodist Medical Group. Two of them live in the very community they now serve. Their journeys reflect faith, determination, and belief—and demonstrate how access to opportunity can unlock potential, create economic mobility, and strengthen communities.

Equally meaningful has been deepening relationships with neighbors and community partners. Taking time to listen and build trust keeps this work grounded and sustainable. Through intentional capacity-building efforts, we have supported mission-aligned partners in expanding their reach, recognizing that transformational change is only possible through collaboration.

None of this work would be possible without the support of the Methodist Health System Corporate Board. I am especially grateful to Jim Scoggin, Methodist Health System's Chief Executive Officer, for his visionary leadership, as well as to Dr. Crystee Cooper and Dr. Froswa' Booker for their guidance and counsel. I am deeply thankful for the MCC team, whose compassion and excellence make this work possible.

Looking ahead to 2026, we will expand access to care through the launch of our Mobile Medical Unit, "Big Blue", strengthen our education and workforce development pipeline, deepen community partnerships, and enhance data optimization to better measure health outcomes and community impact.

I am honored and humbled to lead during this season of growth. Grounded in faith, I remain committed to stewarding this mission and walking alongside our neighbors as we continue this important work together.

With gratitude,  
*Tikisa Jackson*



# Methodist Community Collaborative



## MISSION:

**Partnering with Southern Dallas communities to improve health equity, promote wellness, and enhance quality of life.**



# 2025 SUMMARY

## From **Vision** to **Impact**



**Opportunity**

**Community**

**Wellness**

**Capacity**

*Building on a strong foundation, Methodist Community Collaborative executed key initiatives in health, access, economic opportunity, and community well-being in Southern Dallas communities.*

## 2025 Highlights

### Providing Opportunities

**29**

Students employed

### Serving the Community

**1,380**

Patients served

### Promoting Wellness

**3,360**

Neighbors reached

### Building Capacity

**\$2.6M**

Partner capacity support



Health Center opened



Community partnerships deepened



Workforce pathways expanded



Mobile health unit prepared for deployment in 2026

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## OUR TEAM



**James C. Scoggin, Jr.**  
CEO, Methodist Health  
System



**Tikisa Jackson, MS**  
Executive Director



**Crystee Cooper, DHEd., MPH,  
CLSSBB, CRA**  
VP, Clinical Research Institute, Center  
for Simulation and Wellness, Charles  
C. Tandy Health Sciences Library  
Executive Sponsor, MCC and MCCHC



**Tamron Chambers, BS**  
Project Manager



**Kala Lewis, MBA**  
Administrative  
Assistant



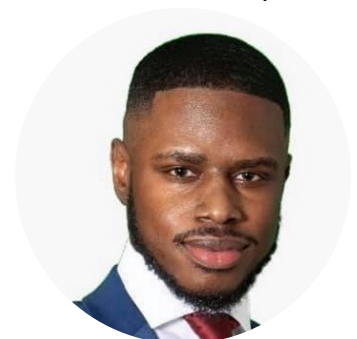
**John Myers, MD**  
President, Methodist  
Medical Group



**Celesta Myles, MBA, LSSBB**  
Director of Finance



**Kristyl Walker, CCHW**  
Community Health Worker



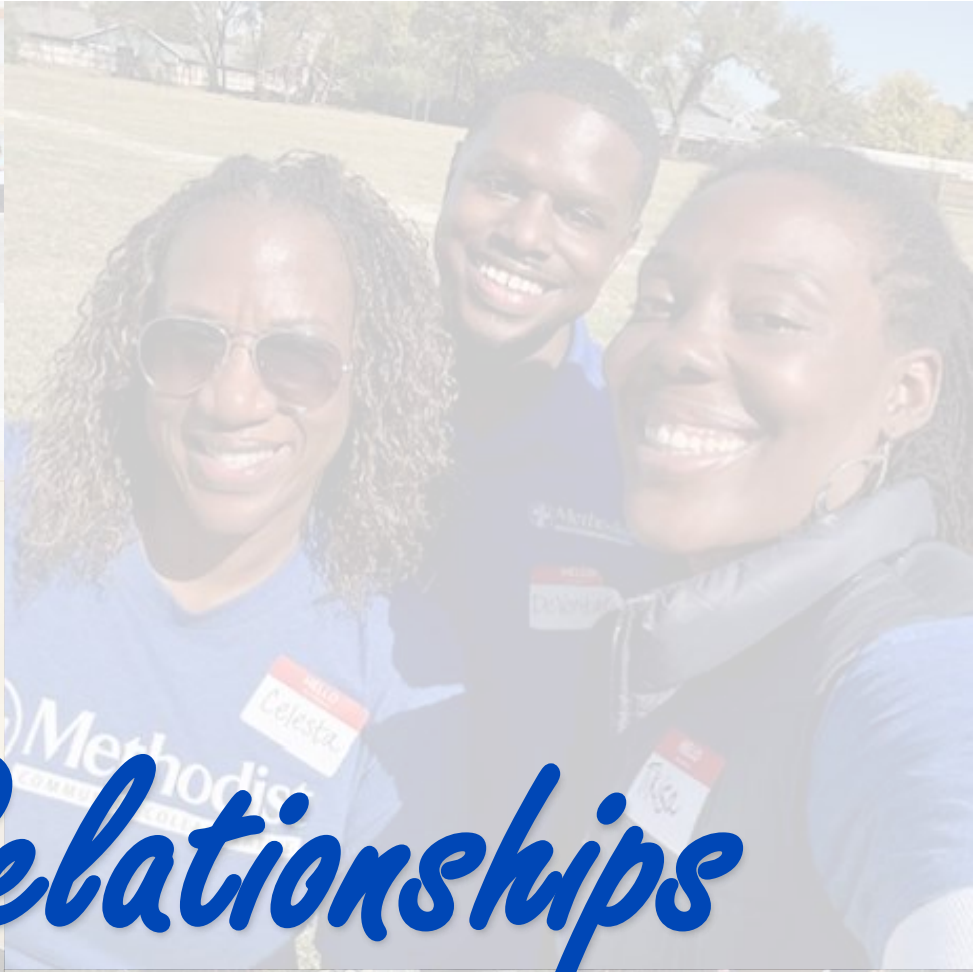
**DeVontae Warren, Ed.D.,  
MHA, CLSSBB**  
Project Manager

## OUR COMMUNITY PARTNERS

**We do not do this work alone!** Our impact is only made possible through trusted and respected collaborations with community-based organizations, nonprofits, workforce leaders, and faith partners who walk alongside us to improve health equity, promote wellness, and enhance quality of life across Southern Dallas communities.



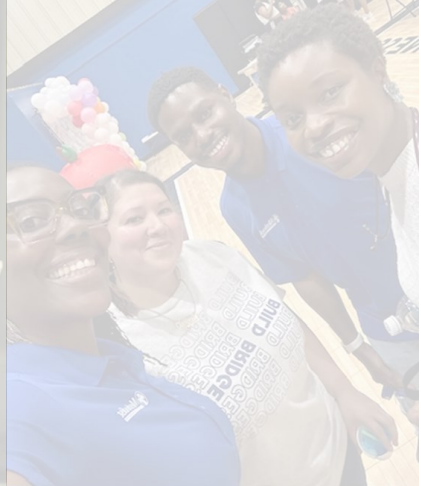
***With gratitude to our community partners and to the many others who support this work.***



# From Relationships

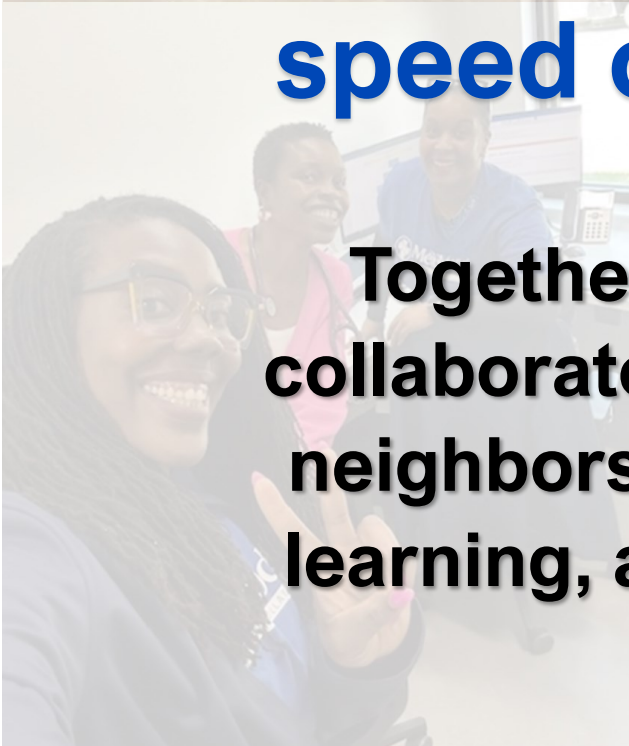


# to Results

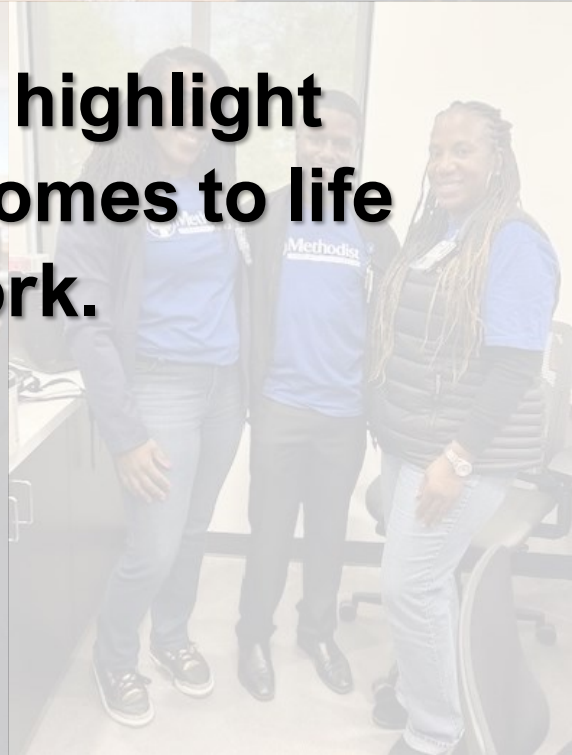
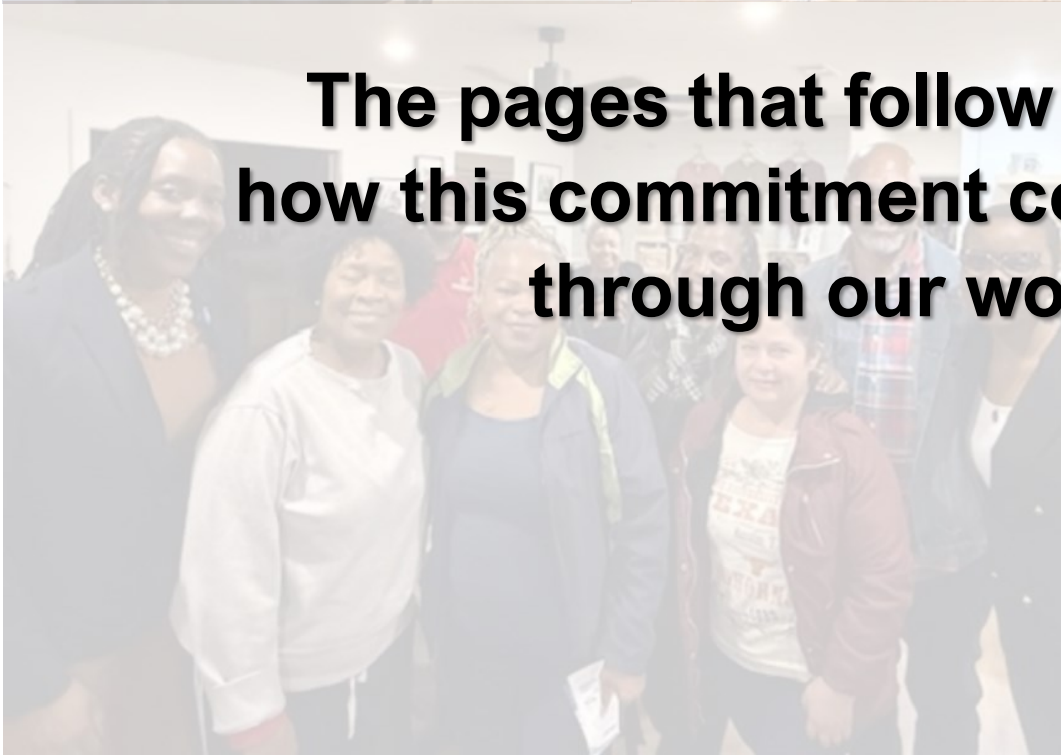




# **Trust moves at the speed of relationships.**



**Together with our incredible collaborators, we work alongside neighbors every day—listening, learning, and responding to real needs.**




**The pages that follow highlight how this commitment comes to life through our work.**

# PROVIDING OPPORTUNITIES


*Empowering neighbors to learn, grow, and build brighter futures through education, workforce development, and economic mobility.*

Over the past year, Methodist Community Collaborative (MCC) has helped equip neighbors with the skills, resources, credentials, and support needed to enter the workforce and sustain employment. These opportunities are designed to promote economic stability while strengthening the healthcare workforce in the communities we serve.



 **36**  
Total students graduated

 **29**  
Students employed

 **694**  
Rides provided

## Removing Barriers

MCC supports student success through wraparound services such as transportation assistance, digital access, childcare support, career readiness, and job placement.



Since 2022, MCC Education and Training program graduates have generated an estimated **\$1.3 million** in annual wages\*, helping strengthen household economic stability and contributing to the local economy.

*\*This estimate is based on entry-level healthcare annual wages (\$42,100 for phlebotomists and \$44,000 for medical assistants) and current employment outcomes.*

***These pathways come to life through the experiences of the neighbors we serve – like Marisol Benitez.***

## MISSION MOMENT: MARISOL BENITEZ

Marisol Benitez entered the Methodist Health System workforce development program seeking more than a job—she was searching for confidence and direction. Although employed, she felt unmotivated and uncertain about her future.

Through the program, Marisol developed three skills that transformed her outlook: persistence, confidence, and resilience. She describes resilience as “not giving up,” especially when learning new material. Now working as a Medical Assistant, she applies these skills by asking questions, seeking clarity, and prioritizing patient safety.

Marisol credits her internal employment placement with significantly boosting her confidence and sense of self-worth. Being hired after completing the program was a point of pride for her and her family and helped her envision a long-term future in healthcare, one she now balances with motherhood.

The program also improved Marisol’s financial stability. She earns more than in her previous role, strengthening her household and overall well-being.

Before enrolling, Marisol faced barriers, including low confidence, childcare challenges, and transportation limitations. Wraparound support, such as childcare and transportation assistance, enabled her to complete the program and internship and prepared her to navigate workplace challenges with confidence.



***“You must give yourself a chance. This program is a true blessing. You have to at least try.”***

**Marisol Benitez, MA**

Marisol plans to continue growing in the healthcare

field, with emerging interests in medical research and patient-centered roles. She encourages future participants by saying: “You must give yourself a chance. This program is a true blessing. You have to at least try.”

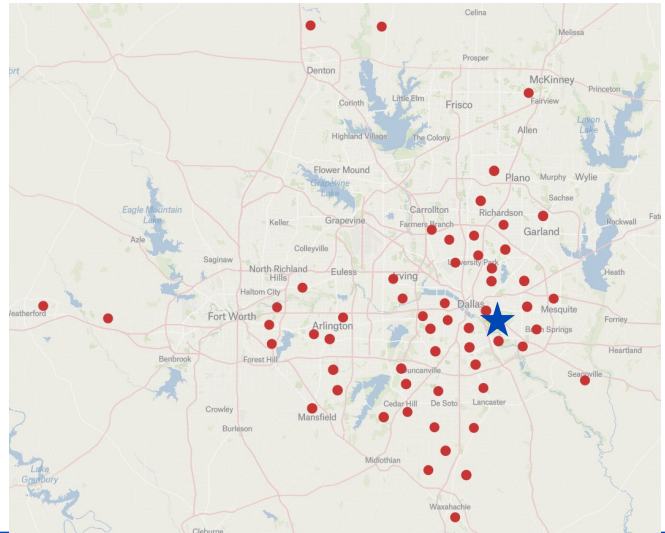
For Marisol, success is not just earning a credential, it is recognizing her own potential and proving that meaningful transformation is possible with support and persistence.

# SERVING THE COMMUNITY

*Bringing care, compassion, and connection directly to neighborhoods through partnership.*

The MCC Health Center (MCCHC) opened its doors on April 7, 2025 to expand access to primary and preventative care. We understand that health is more than access to care; it is shaped by the social determinants of health, and the MCCHC is designed to reduce barriers and meet neighbors where they are.

The map (right) indicates the MCCHC service areas (zip codes) of our patients in 2025. The blue star shows the location of the clinic.



## Health Access in Action



1,380

Number of patients served



60

Zip codes represented



121

Food resources provided



55

Rides provided



2

Housing connections created

## Removing Barriers to Care

Based on hundreds of social risk assessments completed in 2025, MCC identified and addressed the most common barriers preventing neighbors from accessing care.

### Identified Need



#### Food insecurity

15% eat less than they should because there is not enough money for food



#### Transportation challenges

55% do not have access to transportation



#### Uninsured status

35% do not have health insurance

### MCC Response

Food resource referrals and support

Transportation assistance

Insurance navigation

## Workforce in Action

Three of the four Medical Assistants serving patients at the MCCHC are graduates of the workforce training program and will continue delivering care through the Mobile Medical Unit.

*In 2025, these efforts supported patients' access to timely, coordinated, and community-centered care.*

# MEET THE TEAM BEHIND THE ACTION

*Caring for our community, together.*

The MCCHC team delivers community centered care in the clinic and will support care delivery through the MCC Mobile Medical Unit—Big Blue.



**Dora Johnson, MD**  
Physician



**Ireca Mance, PA-C**  
Physician Assistant



**Marisol Benetiz, MA**  
Medical Assistant



**Erin Williams, MA**  
Medical Assistant PCR



**Yazan Abunil, MBA**  
Practice Manager



**Rosario Rodriguez, MA**  
Medical Assistant



**Laniq Thornton, MA**  
Medical Assistant



**Kristyl Walker, CCHW**  
Community Health  
Worker

*“It’s a blessing to see multiple generations of families. It shows the trust they have in me as a provider.”*

**Ireca Mance, PA-C**

*“Transitioning into the field allowed me to apply my knowledge in real situations, making a difference in people’s lives every day.”*

**Erin Williams, MA**  
Graduate of MCC Medical Assistant Trainee Program, May 2025

*“Through scenario-based training, I gained confidence in speaking clearly, respectfully, and supportively—skills I now use every day in the clinic.”*

**Rosario Rodriguez, MA**  
Graduate of MCC Medical Assistant Trainee Program, December 2024

# PROMOTING WELLNESS

## *Meeting neighbors where they are.*

Promoting wellness means meeting people where they are physically, mentally, and socially. We understand that real connection is about relationships and trust. Community outreach served as an entry point to healthcare access, workforce programs, and additional supportive services. Our outreach approach focuses on deepening trust, strengthening collaborations, and creating healthy pathways for neighbors.



### Outreach Impact in 2025



**3,360**

Neighbors reached across  
Southern Dallas



**30+**

Community organizations engaged  
through relationship-building with non-  
profits, neighborhood associations,  
faith communities, and others

Building on existing outreach efforts, Big Blue will expand MCC's ability to reach neighbors directly in their communities and assist with removing barriers to care, while building trusted services. Launching in Spring 2026, Big Blue will connect patients to ongoing care and support healthier futures.



***We hope to reach more neighbors like Quinten Bonner through the expansion of mobile health care.***

## PATIENT STORY: QUINTEN BONNER

When Quinten Bonner needed a primary care doctor, he turned to someone he trusted: family. A relative recommended Dora Johnson, MD, a family medicine physician at the MCCHC, describing her as “a really good doctor.” From the moment he met Dr. Johnson, who is on the Methodist Health System staff, he understood why.

“Oh my gosh, she is great,” he recalled.

From his first visit, Quinten noticed something different. The clinic felt welcoming. The staff were friendly, upbeat, and genuinely kind; always smiling, sharing a laugh, and creating an environment that felt comfortable and supportive. “I always feel like it’s a good environment with them,” Quinten says. “They just do their thing.”

But what truly stood out was Dr. Johnson’s approach to care. For Quinten, she was not just treating symptoms, she was invested in his whole health journey. Dr. Johnson took the time to go the extra mile, offering nutrition support and practical health guidance that helped Quinten make meaningful changes in his life.

That support made a real difference. With improved health and encouragement along the way, Quinten was able to complete truck driving school, secure a job, and take a major step forward. “I actually got a job and it’s going really good,” he shares.

***“From the moment I walked in, it felt like a good environment. Everyone is friendly, always smiling, and makes you feel welcome.”***

**Quinten Bonner**



**Quinten Bonner with Dr. Johnson**

Source: *The Dallas Morning News*. (2025, September 8). Dr. Dora Johnson listens to patient Quinten Bonner’s breathing and heart during his appointment at the Methodist Community Collaborative Health clinic in the Bonton Wellness Center on Aug. 18, 2025, in Dallas. *Dallas Morning News*. <https://www.msn.com/en-us/health/other/residents-in-southern-dallas-see-lower-life-expectancy-doctors-say-solutions-are-complex>

Today, the impact of that care extends beyond Quinten himself. His experience inspired his entire family—his grandfather, cousins, and aunts—to seek care at the MCCHC as well.

For Quinten, the clinic is not just a place to see a doctor. It is a place where people are known, supported, and cared for... one patient, and one family, at a time.

# BUILDING CAPACITY

*Strengthening community organizations to expand impact.*

Community partners are at the heart of MCC’s work. These organizations are deeply rooted in their neighborhoods, having built longstanding, trusted relationships with neighbors over time and responding to real, everyday needs.

Many of our partners do this work with limited

resources. Through MCC, we walk alongside them, providing support that helps strengthen their capacity, expand their reach, and sustain their missions. From grant writing support through Wise Development to direct funding for programs, these investments enable our partners to continue serving Southern Dallas with care, consistency, and impact.

## Capacity-Building Impact



**\$7.1 million**

Total 2025 Grant Requests\*



**\$2.3 million**

Total 2025 Grant Awards\*



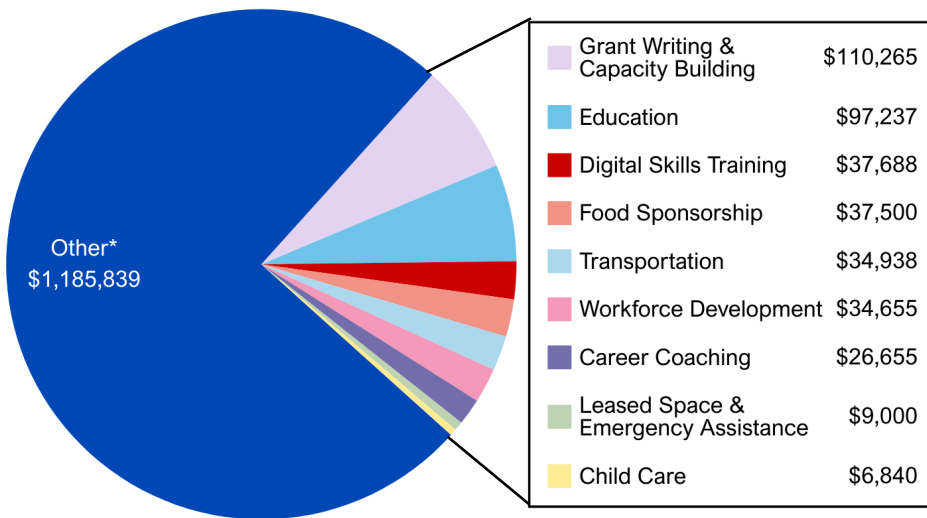
**\$24.31**

Mean 2025 ROI/\$1 Spent

ROI, return on investment; \*As of December 31, 2025

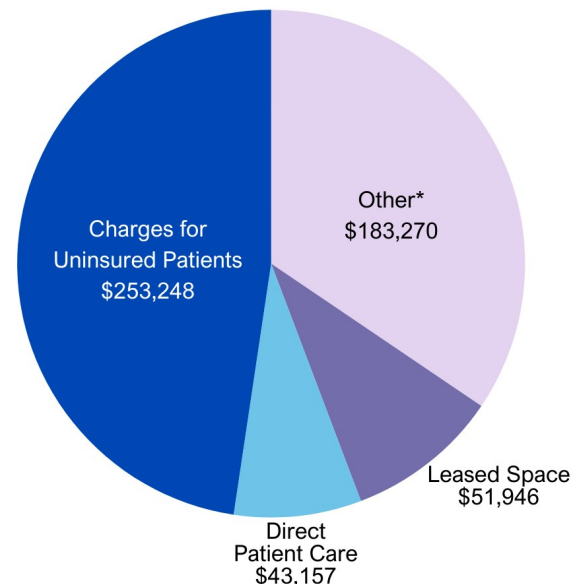
MCC invested directly into programs and health center operations that support our efforts to provide access to health, economic opportunity, and community well-being.

## Program Expenses



**Total: \$1,580,617**

## Health Center Expenses



**Total: \$531,621**

As of December 31, 2025

\* Other = salaries, fringe benefits, supplies, etc.

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# PARTNER IMPACT

## Joey Darwin

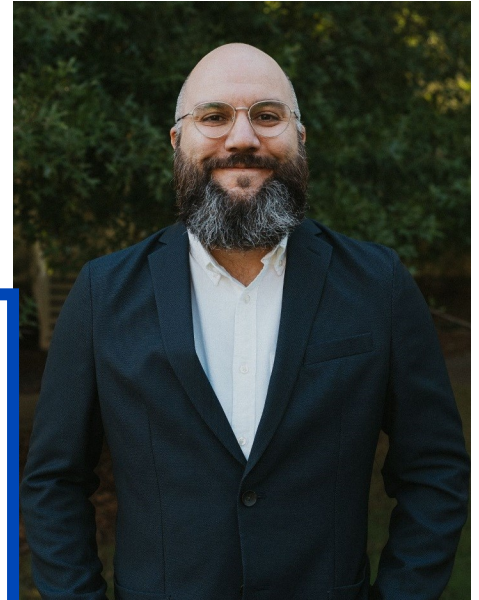
Executive Director | BridgeBuilders

BridgeBuilders' community and education work centers on dignity, access, and understanding. Through direct student services and through open access to computers and Wi-Fi, we create welcoming spaces that support literacy, learning, and confidence.

Education also happens communally, helping neighbors better understand the systems shaping their lives, from food support and community outreach efforts to long-term health and opportunity in Southern Dallas.

***“MCC shows up, not just with ideas or long-term plans, but by working alongside us from day one.”***

Joey Darwin



MCC's partnership has strengthened BridgeBuilders' capacity by showing up consistently and working alongside the community. More than a financial investment, MCC's presence expands access to resources, supports neighborhood-led programming, and reinforces that BridgeBuilders and its neighbors are not alone. Together, MCC and BridgeBuilders are building counter-systems rooted in choice, trust, and care—restoring dignity and supporting the emotional, mental, and physical well-being of the community.

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## Heather Quinn

Chief Strategy Officer | Wise Development

Partnering with the MCC has been a meaningful opportunity to support organizations serving Southern Dallas through both grant development and strategic coaching that strengthens operations, programs, and fundraising. Working within the MCC allows us to see the collective impact of multiple partners in the same geography and to help each organization become more competitive, sustainable, and aligned with its mission, resulting in significant growth in funding secured.

*Providing*  
OPPORTUNITIES



*Serving*  
THE COMMUNITY

*Promoting*  
WELLNESS



*Building*  
CAPACITY



**Methodist**  
COMMUNITY COLLABORATIVE



# DRIVING THE MISSION FORWARD

In 2026, we will build on our momentum by expanding education and workforce training opportunities, launching Big Blue to bring care directly into neighborhoods, deepening trusted relationships within the communities we serve, and strengthening data optimization efforts. By improving how we collect, integrate, and use data, we will better understand community needs, measure outcomes, and guide continuous improvement across our programs. Together, these efforts will strengthen access, advance health equity, and ensure our work continues to be shaped by, and rooted in, the voices of our neighbors.



**Expand education  
and workforce  
opportunities**



**Launch mobile  
medical unit**



**Deepen neighbor  
relationships**



**Strengthen data  
optimization  
efforts**





**Prepared By**

The Methodist Community Collaborative

*In collaboration with program leadership and medical writing staff*

**Publication date**

February 2026



# Methodist

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