

Community Highlights



NEW & NOTEWORTHY

EMERGENCY DEPARTMENT EXPANSION COMPLETE

The final phase of Methodist Richardson's \$46 million emergency department expansion is complete and now serving patients. The expansion nearly doubled the number of emergency patient rooms, including five new trauma bays. The project also refurbished the original Emergency Department with new flooring and paint. The overall project also included 80,000 square feet for a new lab and pharmacy to better serve patients.



5TH FLOOR EXPANSION ADDS 75 INTERMEDIATE-CARE BEDS

Construction is complete and 25 more beds are now open on Methodist Richardson's 5th floor. In early October, 5 Intermediate Care (5IMC) opened after passing state inspection. This is the second unit on the floor that was built as shell space during the 2019 vertical expansion.

"With the addition of 5IMC, we will be able to improve our processes to expedite patient care," said Vice President of Nursing **Georgette Calma**, MSN, BA, RN, NPD-BC. "This unit will be particularly important as we go into COVID, RSV and flu surges each winter."

Another 25 beds opened on the 5th floor in February 2025, bringing Methodist Richardson's total bed count to 387.

HOSPITAL INVESTS IN ADVANCED CANCER TREATMENT

Methodist Richardson has installed a new-generation linear accelerator (LINAC) to enhance its radiation cancer therapy. A LINAC produces high-energy radiation that is delivered to the patient's tumor to kill cancer cells while minimizing damage to surrounding tissue. This TrueBeam system features a 6-degree couch or treatment table that improves patient comfort while providing precise positioning to deliver highly targeted radiation fields.



COMMUNITY WELLNESS



CAREGIVERS RECONNECT WITH TINIEST PATIENTS

There were castles, pirates, Dalmatians and princesses aplenty at the Disney themed NICU reunion at Methodist Richardson! NICU grads returned to the hospital to reconnect with their caregivers. The reunion in September included one of the first NICU grads who is now in the fifth grade, as well as the hospital's first set of triplets and the smallest preemie, born at just 15 ounces.

"It's such a joy to see the transformation of these babies who are now thriving," said **Lilian St John**, MD, a neonatologist on staff at Methodist Richardson. "It's a chance for us to celebrate their developmental milestones and to see the progress they've made since leaving the NICU."

CALL FOR COMPASSION GALA SPOTLIGHTS MENTAL HEALTH

Methodist Richardson Medical Center Foundation hosted an impactful Call for Compassion Gala, illuminating the path to mental wellness. The event raised more than \$365,000 that will be used to enhance the comprehensive adult psychiatric services offered at The Campus for Continuing Care. The comedy group Four Day Weekend entertained almost 500 guests who participated in an auction and played games at the November gala. West Coast University led off the fundraising with a lead gift of \$20,000. From there, bid paddles started flying in support of this important cause.



SANTA'S BEARY GOOD HOSPITAL MAKES THE SEASON SPECIAL

Wind, rain and cold weather couldn't stop the fun at Richardson's Santa's Village last year. The grand opening was delayed for a day, but the city's annual holiday event welcomed big crowds in December. Santa's Village features dwellings that offer activities for kids of all ages. Methodist Richardson sponsors "Santa's Beary Good Hospital" where volunteers weigh and measure the kids, so they can show Santa how much they've grown! The kids also enjoyed their souvenir holiday coloring and activity books.

METHODIST RICHARDSON EARNS EDGE AWARD

Methodist Richardson is proud to be one of nine businesses in Richardson to receive an EDGE award in economic development, growth, and entrepreneurship. The hospital won in the category of Community Impact, which recognizes an organization that consistently provides significant support to the overall well-being of the community. The Richardson Chamber acknowledged Methodist Richardson for programs including the Crisis Intervention Team that helps police de-escalate interactions with citizens having a mental crisis. The hospital was also recognized for the partnership with the Richardson Fire Department and UT Dallas to offer free CPR classes.



FAITH COMMUNITY NURSING

Through local churches, Methodist Health System provides education and health outreach, including flu shots and biometric screenings.

METHODIST GENERATIONS

This program offers a variety of wellness activities, social events, and educational outreach for people ages 55 and older.

ASIAN BREAST HEALTH OUTREACH PROJECT (ABHOP)

Last year, this program provided 533 mammogram screenings, 53 diagnostic exams, 35 ultrasounds, and 10 biopsies. ABHOP also offered breast health education to uninsured and underinsured Asian-American women. To further extend its reach, ABHOP participated in 44 community events in 2024, educating more than 1,600 individuals on the importance of early detection.

MOBILE MAMMOGRAPHY

Methodist's mobile mammography unit has brought breast cancer screenings directly to 68,000 women since 2000.

DIABETES EDUCATION

A monthly support group offers tips for managing diabetes, including diet, exercise, and insulin use.

METHODIST ALLIANCE FOR PATIENTS AND PHYSICIANS (MAP2)

This accountable care organization improves and saves lives through coordinated care for more than 70,000 people. These patients have seen overall improvement in health measures, as well as a lowered overall cost of care. For these efforts, MAP2 has achieved national recognition for the quality of care given to patients.

RICHARDSON ISD WELLNESS CLINIC

Methodist Richardson partners with Richardson ISD to offer a dedicated clinic for school employees and their dependents located in the Network of Community Ministries building.



STROKE PROGRAM WINS GOLD PLUS

Methodist Richardson's Stroke Program has earned The American Heart Association's Get With The Guidelines Gold Plus award. This quality achievement recognizes the hospital's commitment to ensuring stroke patients receive the most appropriate treatment that leads to more lives saved and reduced disability. This is the top honor awarded by the American Heart Association.

2024 SERVICE AND SUPPORT

We were proud to offer or sponsor these community events and organizations last year:

- Altrusa International of Richardson
- Bluegrass on Ballard
- Corporate Challenge
- Eisemann Center Presents
- Garland, Richardson, Plano, and Wylie ISD Education Foundations
- Gobble Hobble, benefiting the Boys & Girls Club of Greater Dallas
- Leadership Richardson
- Leadership Wylie
- Murphy Maize Days
- Murphy Spring Fever
- NAMI Walks
- Network of Community Ministries
- Plano East Band Boosters
- Richardson Adult Literacy
- Richardson Branch YMCA
- Richardson East Rotary Club
- Richardson Reads One Book
- Richardson Symphony Orchestra
- Richardson Wildflower Arts & Music Festival
- Richardson Woman's Club
- Sachse Fall-O-Ween
- Santa's Village
- Susan G Komen 3-Day
- Taste of Wylie
- The Warren Center
- Wylie Acting Group for Kids
- Wylie Art Festival
- Wylie East High School Theatre Program
- Wylie High School Theatre Program

THANK YOU TO THE OUTSTANDING PEOPLE SERVING ON OUR ADVISORY BOARD

David Bonnet, MD • Gerald Bright • Levi Davis • Tim Griffy • Jenevieve Hughes, MD • Ken Hutchenrider • Dan Johnson
Bill Keffler • Don Magner • Parin Makadia, MD • Judith Martin • Carol Norton, MD • Nhan Nguyen, MD • Clayton Oliphint, D.Min
Joe Snayd • Mike Spence

WE PROUDLY SUPPORT THESE LOCAL CHAMBERS OF COMMERCE

- Richardson Chamber of Commerce
- Wylie Area Chamber of Commerce
- Sachse Chamber of Commerce
- Garland Chamber of Commerce
- Murphy Chamber of Commerce

NUMBERS TO KNOW



11,063

The number of people Methodist Health System **employed** throughout the Metroplex



2,088

The number of **people employed by** Methodist Richardson Medical Center

\$155 million

How much Methodist Health System provided in **unreimbursed charity care**



2,033

The **number of newborns delivered** at Methodist Richardson Medical Center



152,232

The **number of outpatient visits** to Methodist Richardson Medical Center, including the ER



785

The **number of physicians on the medical staff** at Methodist Richardson Medical Center

Figures above represent fiscal year 2024.

WHY WORK AT METHODIST?

Methodist was named among the **top 100 Best Places to Work by Glassdoor** and certified as a **Great Place to Work®** based on employee reviews. *Becker's Hospital Review* has ranked Methodist Health System among the **top 150 Great Places to Work in Healthcare** for a dozen years. Fair360 ranks Methodist among the **top 10 health systems nationwide for excellence in workplace fairness and inclusion**, alongside Mayo Clinic and Cleveland Clinic.

AWARDS AND RECOGNITIONS

- Magnet® designation from American Nurses Credentialing Center
- Comprehensive Stroke Center by DNV Healthcare
- Level III Trauma Center from Texas EMS Trauma & Acute Care Foundation
- The Joint Commission Gold Seal of Approval® for Pancreatic/Hepatic/Biliary Cancer certification (first in the nation)
- The Joint Commission Gold Seal for shoulder, hip, and knee replacement
- American Heart Association Get With The Guidelines® – Gold Plus 2022
- Target: Stroke Honor Roll Elite
- Target: Type 2 Diabetes Honor Roll
- Level III NICU designation from the Texas Dept of State Health Services
- Level III Maternal Designation from the Texas Department of State Health Services
- Accredited by the Commission on Cancer
- National Accreditation Program for Breast Centers (NAPBC) accreditation for excellence in breast cancer care
- Accredited by the American Academy of Sleep Medicine

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