Putting our hearts into great care

In recent years, Methodist Charlton Medical Center has stepped up to invest in the hearts of the Best Southwest community. We’ve established an open heart surgery program, redesigned our cardiac intervention facilities for greater efficiency, worked with local schools through our Heart of the Community Challenge, and received recognition from the American Heart Association for fast heart attack response times.

The year 2014 was no exception for Methodist Charlton’s legacy of great heart care. Here are some highlights:

**Record-breaking heart attack treatment times.** In the fall, Methodist Charlton set another record for fast heart attack treatment with a door-to-balloon (D2B) time of only 13 minutes. D2B time is measured from the patient’s arrival in the emergency department to the opening of the blocked artery following a severe heart attack. Our average time is 54 minutes, well below the national standard.

**Platinum Performance recognition.** For the second year in a row, Methodist Charlton received the American College of Cardiology Foundation NCDR ACTION Registry™-GWTG™ Platinum Performance Achievement Award. We were one of only 256 hospitals in the nation to earn this recognition.

**Diamondback 360° Coronary Orbital Atherectomy System.** This new technology sands down severe calcium buildup in arteries, unblocking them so that blood can flow freely. The system is especially helpful for people at increased risk for heart issues, such as those with diabetes.

Learn more about our cardiology services and support groups at MethodistHealthSystem.org/CharltonCardiology.

For decades, Methodist Health System has trained the next generation of medical professionals, and the proceeds from this year’s Robert S. Folsom Leadership Award went toward that very endeavor. Currently, Methodist has four residency programs and four fellowship programs, all of which are thriving and growing.

Bobby B. Lyle was honored as the recipient of this year’s Folsom Award for his commitment to education and other philanthropic endeavors in North Texas and beyond. An event in his honor on Nov. 19 raised more than $1.5 million toward graduate medical education.

Forming the physicians of tomorrow
METHODIST CHARLTON MEDICAL CENTER ADVISORY BOARD:
(from left) Dick Griner; Kevin Fegan, EdD; Ronald T. Brown, PhD; Dan Eddy; Michael Hurt; Ed Harrison; Curtistene McCowan; Marcus Knight; Jonathan Davis, FACHE; the Rev. Marie Mitchell; Allen Schneider, DO; Ken Weaver; Margie Waldrop; Boyce Whatley; and John Hubbard. Not pictured: Wade Emmert and Felix Zamora.

We are proud to support these local chambers
Cedar Hill Chamber of Commerce
Dallas Black Chamber of Commerce
DeSoto Chamber of Commerce
Duncanville Chamber of Commerce
Greater Southwest Black Chamber of Commerce
Lancaster Chamber of Commerce
Midlothian Chamber of Commerce

Numbers to know

8,502
The number of people Methodist Health System employed throughout the Metroplex in 2014.

1,844
The number of people employed by Methodist Charlton Medical Center, making the hospital one of the largest employers in the Best Southwest cities.

$135.8 million
How much Methodist Health System provided in unreimbursed charity care in fiscal year 2014.

$1.1 billion
2014 economic impact, including from income and benefits provided for Methodist Health System employees.

5
Methodist Health System’s ranking among the Largest North Texas Nonprofit Organizations by the Dallas Business Journal. Methodist Charlton Medical Center ranked as the 18th-largest hospital.

2016
By this year, Methodist Health System aims to be the healthiest health system in America. In 2014, we were ranked fourth among large companies in the Dallas Business Journal’s Healthiest Employers in North Texas. And the American Heart Association again recognized us as a Platinum-Level Fit-Friendly Worksite.

11
The number of consecutive years that Methodist Health System has been named among the Best Places to Work by the Dallas Business Journal. Methodist was the highest-ranked health system in the large business category and the only health system to place as a finalist for 11 years of the 12-year program. For the fourth year in a row, the health system was also named one of the 100 Great Places to Work in Healthcare by Becker’s Hospital Review.
To your health

Methodist Charlton Medical Center is committed to creating and supporting events that improve our communities by inspiring people to make changes toward a healthier lifestyle, including:

- Heart to Heart and 1st Day of Summer free women’s health events
- His and Hers event focused on the health of couples
- Best Southwest Partnership 2014 TGIF Legislative Breakfast Series
- DeSoto Chamber of Commerce Fall Business Showcase and Wellness Expo
- American Heart Association Dallas Heart Walk 2014.

The keynote speaker at Methodist Charlton’s annual Pastor Appreciation Luncheon was the Rev. Bryan Carter, senior pastor at Concord Church Dallas (second from right). The event is our way of saying thank you to local pastors and spiritual leaders for their enduring spiritual service to patients and their family members.

These initiatives are making a healthier community:

**Golden Cross Congregational Health Ministry.** Through partnering churches, Methodist Health System provides education and health outreach, including flu shots and biometric screenings.

**Life Shines Bright Pregnancy Program.** This program aims to lower the preterm birth rate for expectant mothers.

**Methodist Generations.** This program offers a variety of wellness activities, social events, and educational outreach for people age 55 and older.

**Mobile mammography.** In partnership with Susan G. Komen® Dallas County, Methodist Health System’s mobile mammography unit brought breast cancer screening directly to 3,336 women this year, including 1,051 in the Methodist Charlton Medical Center service area.

**Prostate Screening and Awareness Program.** In the last year, 2,083 men in the Methodist Charlton service area benefited from this free service, which provides more prostate screenings than any other hospital-based program in the nation.

The difference starts here

We also support these and other community endeavors:

- The Cedar Hill, DeSoto, Duncanville, and Lancaster ISDs
- Cedar Hill Rotary Club Bike Rally
- DeSoto Health Care Symposium
- Duncanville Chamber of Commerce Auction and Gala
- Lancaster Chamber Gala and Golf Tournament
- Leadership Southwest
- March of Dimes
- Taste of Duncanville
- Volley 4A Cure.

Ronya Green, MD (center), fields questions from All-Pro NFL player Tim Brown and his wife, Sherice, emcees of Methodist Charlton’s fun-filled His and Hers health event for couples.
Methodist and Mayo Clinic team up

The distinctive Perot Museum of Nature and Science served as the backdrop for a monumental announcement in September from Methodist Health System to its medical staff: Methodist became the first Texas member of the Mayo Clinic Care Network.

The collaboration allows the expertise of Mayo Clinic specialists to complement and support the care provided by physicians on our medical staff. Now patients who might seek care from a leading research organization, like Mayo Clinic, can access that same expertise right here close to home.

Methodist strives to be a trusted provider of quality health care in North Texas. Similarly, Mayo Clinic’s approach to health care is rooted in the idea that the best patient care is achieved when experts from a variety of medical specialties can work together, focused on the patient. The organizations’ shared vision keeps the patient at the center of everything we do — and the result is clinical excellence.

Learn more about how Mayo is furthering Methodist’s role as a health care leader in our community at Answers2.org.

Shining achievements

Methodist Health System

- Among Hospitals & Health Networks magazine’s “Most Wired” in the nation for the fifth consecutive year
- 15 Methodist Family Health Centers and Medical Groups recognized by the National Committee for Quality Assurance
- Nine nurses among the DFW Great 100 Nurses
- Dallas–Fort Worth Hospital Council Employee of the Year
- 127 physicians among the D Magazine’s Best Doctors in Dallas
- Celebrated 35 years with CareFlite.

Methodist Charlton Medical Center

- American College of Cardiology Foundation NCDR ACTION Registry®- GWTG™ Platinum Performance Achievement Award
- 2014 Nurse.com Nursing Excellence Awards winner
- Two D Magazine Excellence in Nursing Awards finalists
- Texas Ten Step Facility for the fifth consecutive year
- Best Medical Facility (Methodist Charlton QuickCare Clinic) in the Focus Daily News Readers’ Choice Awards
- Quality Respiratory Care Recognition for the fifth consecutive year.

Visit MethodistHealthSystem.org/Awards to learn more.

Methodist leaders (from left) Sam Bagchi, MD; April Box Chamberlain, CFRE; Stephen L. Mansfield, PhD, FACHE, president and CEO; and Pam Stoyanoff are joined by David Hayes, MD, of the Mayo Clinic Care Network for the announcement of the Methodist–Mayo Clinic collaboration at the Perot Museum on Sept. 8.

TOP RIGHT: Methodist President and CEO Stephen L. Mansfield, PhD, FACHE (right), and the Methodist medical staff give Mayo Clinic Care Network Medical Director David Hayes, MD, a warm Texas welcome at the Perot Museum event.