



Methodist Health System Facts and Statistics

[Updated April 5, 2013]

Guided by the founding principles of life, learning, and compassion, Methodist Health System (Methodist) provides quality, integrated care to improve and save the lives of individuals and families throughout North Texas. Methodist Dallas Medical Center, Methodist Charlton Medical Center, Methodist Mansfield Medical Center, Methodist Richardson Medical Center, Methodist Midlothian Health Center, and Methodist Family Health Centers are part of the nonprofit Methodist Health System, which is affiliated by covenant with the North Texas Conference of The United Methodist Church. Additional information is available at www.MethodistHealthSystem.org.

Our Mission: To improve and save lives through compassionate quality health care.

Our Vision for the Future: To be the trusted provider of integrated quality health care in North Texas.

Our Values: Methodist Health System values reflect our historic commitment to Christian concepts of life and learning:

S – Servant Heart: Compassionately putting others first

H – Hospitality: Offering a welcoming and caring environment

I – Innovation: Courageous creativity and commitment to quality

N – Noble: Unwavering honesty and integrity

E – Enthusiasm: Celebration of individual and team accomplishment

S – Skillful: Dedicated to learning and excellence

Methodist Health System

Figures represent annual totals for Methodist Health System campuses.

- Provided more than \$125 million in unreimbursed charity care in 2012, 12.4% of net revenue.
- Overall quality and clinical outcomes rank in the top quartile in the nation.
- 463,778 patient visits
- 218,450 emergency department visits.
- 7,726 babies delivered.
- 1,156 active physicians.
- 7,605 total full-time employees.
- 117 physicians named among the Best Physicians in Dallas for 2012 by *D Magazine*.
- 71 residents trained in 2012.
- 1,161 licensed beds.
- Over \$1.4 billion in assets, and \$945,504,000 net patient revenue in 2012.
- 117 key community leaders serve as voluntary advisory board members guiding our system.
- In 2012, Methodist Health System was named the **Top Health Care System in North Texas** by the Health Industry Council.
- Methodist Health System has received acknowledgment in the *Dallas Business Journal*, *The Dallas Morning News*, and *Modern Healthcare* as a **Best Place to Work in health care** in this region and the U.S.
- Methodist has received the Texas Hospital Association's Award for **Excellence in Community Service** for our Life Shines Bright Pregnancy Program.
- Methodist Health System President and CEO Stephen L. Mansfield, PhD, FACHE, was honored as **Ernst & Young Entrepreneur of the Year**® in the health provider category at the Southwest Area North Region in 2012.
- Recipient of a \$20 million gift from the Sammons Dallas Foundation for continued work in emergency/trauma care.
- For three consecutive years, Methodist Health System has been recognized as one of the nation's Most Wired health care systems by *Hospitals & Health Networks* magazine.

Methodist Dallas Medical Center (Methodist Dallas)

1441 North Beckley Avenue, Dallas, Texas 75203, 214-947-8181

Methodist Dallas Medical Center is a 515-bed hospital located just south of downtown Dallas. The medical center serves as the teaching and referral center for Methodist Health System. Methodist Dallas' services include cancer treatment, cardiology, emergency/trauma care, gastroenterology, general surgery, intensive care, neonatal intensive care, nephrology, neuro critical care, neurosurgery, obstetrics and gynecology, orthopedics, physical rehabilitation services, pulmonology, radiology, transplantation, urology, and women's services.

Methodist Dallas Medical Center – Clinical Highlights

- One of Texas' leading **teaching and referral centers**.
- Designated as a **Level II Trauma Center**, Methodist Dallas is one of only three hospitals in Dallas to provide adult trauma care.
- Designated a **Certified Stroke Center by The Joint Commission**, offering the highest level of care for stroke patients.
- The Methodist Dallas liver, kidney, and pancreas transplant program is one of the largest and most active multi-organ transplant centers in the southwestern U.S., performing hundreds of kidney, pancreas, and liver transplants each year.
- The Methodist **neurosciences program** offers team-based multidisciplinary care, providing surgical and nonsurgical interventions for treatment, pain management, and rehabilitation.
- The **Level III Neonatal Intensive Care Unit (NICU)** serves as a referral center for more than 30 hospitals in North and East Texas.
- The Methodist Cancer Program offers a holistic, multidisciplinary, team-based approach coordinated by a nurse navigator to provide a full range of inpatient and outpatient diagnostic services, surgery, and treatment, including leading-edge radiation therapy services in affiliation with Texas Oncology, PA. The program is also actively involved in cancer research.
- **The Sam & Anne Kesner Heart Center** features advanced cardiac catheterization and electrophysiology laboratories providing some of the latest noninvasive and conventional diagnostic, interventional, surgical, and rehabilitative services for cardiac care.
- **The Methodist Joint Academy Program** is part of the full range of pre-surgical, surgical, and follow-up care for joint replacement and orthopedic patients, delivered by a multidisciplinary team of specialists.
- **The John R. Ford Center for Digestive Diseases** is a regional leader in diagnosing and treating gastroenterology disorders, and offers specialized facilities equipped with sophisticated endoscopic technologies and is staffed by a caring team of specialists.
- **Texas Ten Step facility** for breastfeeding care and support.
- Methodist Health System is a **founding sponsor of CareFlite**, a not-for-profit ground, fixed-wing, and air ambulance serving North Texas.
- The **Methodist Weight Management Institute**, designated a Bariatric Surgery Center of Excellence by the American Society for Metabolic and Bariatric Surgery, offers a comprehensive program of both medical and surgical approaches to address the disease of obesity.
- All-digital, full-service radiology including **digital mammography and breast MRI**.
- Methodist Dallas has been named a **Top Performer on Key Quality Measures™ by The Joint Commission** for achieving excellence in performance on its accountability measures during the 2011 calendar year.

Annual Statistics (FY 2012)

- 515 licensed beds (all private rooms)
- 256 physicians
- 53 residents trained
- 103 transplant cases (kidney, pancreas, and liver)
- 61,940 emergency department visits

- 3,554 babies born
- 21,638 discharges (including newborns)
- 157,800 outpatient visits (including emergency department visits)
- 2,857 employees
- 813 active volunteers
- Over 1,000,000 square feet, with a new, 248,000-square-foot trauma and critical care center currently under construction and scheduled to open in 2014
- 14 labor-delivery-recovery suites

Methodist Charlton Medical Center (Methodist Charlton)

3500 West Wheatland Road, Dallas, Texas 75237, 214-947-7777

Methodist Charlton Medical Center is a 309-bed general acute care and teaching hospital that serves the communities of southwest Dallas County. Methodist Charlton, which saw major expansion in 2009, provides a variety of clinical services including cancer treatment, cardiology, emergency care, gastroenterology, general surgery, intensive care, neurology, nephrology, obstetrics and gynecology, orthopedics, pulmonology, and radiology.

Methodist Charlton Medical Center – Clinical Highlights

- Full-service, general acute care community hospital.
- Full-service **interventional cardiology** services include cardiac catheterization, electrophysiology, and implantable defibrillators.
- The Methodist Charlton **Cancer Program** offers a full range of inpatient and outpatient diagnostic services, surgery, and treatment, including leading-edge radiation therapy services in affiliation with Texas Oncology, PA.
- Comprehensive **diagnostic radiology**, including ultrasounds, CT scans, MRI, PET/CT and nuclear medicine scans, digital mammography, as well as interventional radiology.
- Designated a **Breast Imaging Center of Excellence** by the American College of Radiology (ACR), one of only five such Centers in Dallas, for earning accreditation in all of the ACR's voluntary breast imaging accreditation programs and modules, in addition to the mandatory Mammography Accreditation Program.
- Designated **Advanced Primary Stroke Center** by American Stroke Association.
- **Texas Ten Step facility** for breastfeeding care and support.
- One of only four **family medicine residency programs** in the Dallas–Fort Worth area, with dual accreditation to train both allopathic and osteopathic physicians.
- Methodist Charlton received the American College of Cardiology (ACC) Foundation's NCDR ACTION Registry®–GWTG™ **Silver Performance Achievement Award** for 2012, **one of only 73 hospitals nationwide** to do so.
- Methodist Charlton earned **The Joint Commission's Gold Seal of Approval** for its Orthopedic Joint Replacement Program (hip and knee) by demonstrating compliance with The Joint Commission's national standards for health care quality and safety

Methodist Charlton Annual Statistics (FY 2012)

- 269 beds (all private rooms)
- 264 physicians
- 18 medical residents trained each year
- 72,218 emergency department visits
- 1,826 babies born
- 14,687 discharges (including newborns)
- 159,425 outpatient visits annually (including emergency room visits)

- 1,745 employees
- 495 active volunteers
- 1,305,402 square feet, including professional office buildings
- 11 labor-delivery-recovery suites

Methodist Mansfield Medical Center (Methodist Mansfield)

2700 East Broad Street at Matlock Road, Mansfield, Texas 76063, 682-622-2000

A 168-bed, full-service acute care community hospital, Methodist Mansfield Medical Center opened in December 2006 and was significantly expanded in 2009. This facility serves Southeast Tarrant County and the surrounding counties of Dallas, Ellis, and Johnson. The medical center was designed with advanced technology and thoughtful amenities that focus on patient care and comfort. In 2013, Methodist Mansfield was voted Best Medical Facility in the area through the *Mansfield News Mirror*. Methodist Mansfield's services include bariatrics, cancer treatment, cardiology, emergency care, gastroenterology, general surgery, intensive care, maternity, neurology, nephrology, obstetrics and gynecology, orthopedics, pulmonology, radiology, and spine.

Methodist Mansfield Medical Center – Clinical Highlights

- Full-service, general acute care community hospital.
- Advanced **emergency and surgery** facilities.
- **Accredited Cycle III Chest Pain Center**, the highest level of accreditation by the Society of Chest Pain Centers.
- **Cardiology services** featuring some of the latest noninvasive diagnostic, interventional, and surgical services for cardiac care.
- **Newly expanded Women's Pavilion** featuring labor and delivery, postpartum facilities, and Level IIIA NICU, providing specialized care for babies who need more than routine medical care. \
- **Texas Ten Step facility** for breastfeeding care and support.
- **Inpatient dialysis.**
- Outpatient **physical medicine.**
- Accredited as a **Cycle III Chest Pain Center** with Percutaneous Coronary Intervention from the Society of Chest Pain Centers (SCPC) in recognition of clinical excellence.
- All-digital, full-service radiology including **digital mammography and breast MRI.**
- An **expanded Intensive Care Unit** that features some of the latest equipment and technology with larger rooms to allow more space for equipment and for visiting family members.
- Recognized for achieving **nursing Pathway to Excellence® status** by the American Nurses Credentialing Center.

Methodist Mansfield Annual Statistics (FY 2012)

- 168 licensed beds in private rooms
- 192 physicians
- 50,716 emergency department visits
- 1,931 babies born
- 9,808 discharges (including newborns)
- 75,430 outpatient visits
- 1,032 employees
- 110 active volunteers
- 421,597 square feet (includes a 90,000-square-foot professional office building)

Methodist Richardson Medical Center (Methodist Richardson)

401 West Campbell Road, Richardson, Texas 75080, 972-498-4000

Methodist Richardson Medical Center is a two-campus, 209-bed acute care hospital staffed by physicians in more than 35 different specialties. It has been affiliated with Methodist Health System since June 2009 and community-owned by the Richardson Hospital Authority since the hospital's establishment in 1966. The main campus is a 205-bed acute care facility located on Campbell Road just west of Collins Boulevard in Richardson. The five-story main hospital building is adjacent to two medical plazas. Medical services include surgery, knee replacement, digital mammography, and many more.

The Bush/Renner campus in Richardson, located at the George Bush Tollway at Renner Road, is currently undergoing a \$125 million expansion. The new 125-bed, four-story acute care hospital is scheduled to open in the fall of 2014. The technologically advanced facility will offer enhanced health care services to residents in Richardson, Garland, Murphy, Plano, Sachse, Wylie, and surrounding areas. Currently, the campus includes an outpatient hospital with a 24/7 Emergency Department and radiology and lab services, a comprehensive cancer center, and a physician pavilion with more than 20 physicians in a full range of specialties.

Methodist Richardson Medical Center – Clinical Highlights

- Medical specialties include cardiology, emergency, neurosurgery, oncology, orthopedics, and primary care.
- Designated **Advanced Primary Stroke Center** by American Stroke Association.
- **Accredited Cycle III Chest Pain Center** by the Society of Chest Pain Centers.
- **Heart Failure Treatment Center** accreditation by the Society of Chest Pain Centers.
- First health care recipient of the **Texas Award for Performance Excellence**, patterned after the renowned Malcolm Baldrige National Quality Award.
- **Sleep Disorders Center** accreditation by the American Academy of Sleep Medicine.
- Designated as a **Certified Quality Breast Imaging Center of Excellence** by the American College of Radiology (ACR) and **accredited by the National Accreditation Program for Breast Centers** (NAPBC), by the American College of Surgeons.
- **First health care facility** to receive the *Texas Award for Performance Excellence*, patterned after the renowned Malcolm Baldrige National Quality Award.
- Awarded the **Texas Health Care Quality Improvement Silver Award** from TMF Health Quality Institute, which is given to hospitals which have undertaken quality initiatives to improve outcomes in patient care and have improved their performance on specific national quality measures.
- Methodist Richardson Cancer Center was awarded LIVESTRONG® Community Impact Project grants to establish patient support programs that help cancer survivors better cope with the stresses of diagnosis and treatment.

Methodist Richardson Annual Statistics (FY 2012)

- 209 licensed beds in private rooms
- 444 physicians
- 33,576 emergency department visits
- 415 babies born
- 5,934 discharges (including newborns)
- 75,000 outpatient visits
- 914 employees
- 231 active volunteers

Methodist Charlton Medical Center Midlothian Imaging Center (Methodist Midlothian)

2210 Bryan Place, Midlothian, Texas 76065, 972-775-7410

Methodist Midlothian Imaging Center is a diagnostic and imaging center serving the needs of the fast-growing Ellis County community. The entire complex, known as Methodist Midlothian Health Center, also includes two

physician office buildings. Clinical services include EKG, multislice CT and diagnostic X-ray, open MRI, advanced ultrasound, bone densitometry, and lab and blood work.

Methodist Family Health Centers and Medical Groups

Methodist Family Health Centers and Medical Groups offer appointment-based medical services at 19 locations throughout the Methodist service area provided by board-certified primary care physicians. Methodist Family Health Centers provide primary care services, including treatment for colds, childhood illnesses, cuts, sprains, sports injuries, diabetes, hypertension, and other chronic illnesses. Locations and additional information can be found at www.MethodistHealthSystem.org/FamilyHealth.

Methodist Family Health Centers are owned and operated by MedHealth and staffed by independently practicing physicians who are employees of MedHealth. The physicians and staff who provide services at these sites are not employees or agents of Methodist Health System.

Co-Ventured and Joint-Ventured Entities

Methodist Rehabilitation Hospital, Methodist McKinney Hospital, and Methodist Hospital for Surgery are independent legal entities separate from Methodist Health System.

Methodist Rehabilitation Hospital (in affiliation with Centerre Healthcare)

3020 West Wheatland Road, Dallas, Texas 75237, 972-708-8600, www.Methodist-Rehab.com

Opened in 2008 in affiliation with Centerre Healthcare Corporation, the 40-bed acute-care Methodist Rehabilitation Hospital provides inpatient and outpatient rehabilitation services including nursing care, physical therapy, occupational therapy, speech pathology, and related services for patients recovering from strokes, brain injuries, spinal cord injuries, complex orthopedic surgeries and from injuries such as amputations, hip fractures, joint replacements, and other neurological conditions. The 48,000-square-foot facility includes a therapeutic pool and therapy gym with some of the latest in rehabilitative equipment, therapy courtyard, indoor and outdoor dining and recreation areas, and “activities of daily living” training suites. In 2010, its consistently effective, efficient, timely, and patient-centered care earned recognition from the Uniform Data System for Medical Rehabilitation (UDSMR) as one of the top 10 percent of inpatient rehabilitation facilities in the United States. More information is available at www.Methodist-Rehab.com.

Methodist McKinney Hospital

8000 West Eldorado Parkway, McKinney, Texas 75070, 972-569-4500

A joint venture partnership among Methodist Health System, Nueterra Healthcare, and area physicians, the 19-bed Methodist McKinney Hospital opened in February 2010 to serve Collin County and surrounding areas. Specialties include family medicine, internal medicine, cardiovascular medicine, orthopedics, neurosciences, pain management, ENT, gastrointestinal, urology, gynecology, general and neurosurgery, and primary care. The two-story 60,000 sq ft specialty hospital features six operating room suites; two procedure rooms; a 15-bed inpatient nursing unit; emergency room services; and comprehensive diagnostic imaging unit, including CT and MRI services. More information is available at <http://www.methodistmckinneyhospital.com/>.

Methodist Hospital for Surgery

17101 North Dallas Parkway, Addison, Texas 75001, 469-248-3900

Methodist Hospital for Surgery is a joint venture partnership between several area physicians, Methodist Health System, and Nueterra Healthcare, a health care management company based in Leawood, Kansas. The facility opened in December 2010 and brings together some of Dallas’ leading surgeons to provide highly specialized spine, joint, and orthopedic surgery, as well as head, neck, and sinus surgery. As experts in scope of care, the physicians and staff at Methodist Hospital for Surgery have created a focused model of care to promote greater success in clinical outcomes, operational efficiency, and patient satisfaction. The 105,000 sq ft facility features seven fully equipped operating rooms, 32 private inpatient rooms, emergency services, and an ICU unit, and it houses comprehensive diagnostic imaging services including CT, MRI, X-ray, ultrasound, and bone density

scanning, as well as inpatient and outpatient physical therapy. More information is available at www.MethodistHospitalForSurgery.com/.

Methodist Health System and Community Service

Our commitment to the people in our community is represented by the number of activities and services we provide.

- The recently renovated **Methodist Dallas Medical Center Golden Cross Academic Clinic** trains medical residents in obstetrics and gynecology, internal medicine, and general surgery while providing quality health care for disadvantaged families.
- The **Generations** program provides health-related services, classes, and information to more than 58,000 members.
- Methodist's **Mobile Mammography** program provides early detection and treatment for breast cancer to underserved women.
- The **Methodist Prostate Cancer Screening and Awareness Program** provides education and early detection for prostate cancer for minority men. The program has screened more than 80,000 men since 2000, more than any other hospital-based program in the U.S.
- Methodist is a founding member and sponsor of **CareFlite** air and ground ambulance.
- Methodist employees volunteer thousands of hours annually to support community projects.
- Methodist hosts and supports *Dialogo*, a Spanish-speaking cancer support group, the first of its kind in Dallas, as well as numerous other education and support groups including an ADA-recognized diabetes self-management program.
- Methodist's **Congregational Health Ministry** provides health resources to neighborhood churches.
- Methodist annually far exceeds the 5 percent charity care ratio required by the state for nonprofit organizations. Our hospitals provided more than \$125 million in uncompensated charity care in 2012, representing 12.4 percent of total revenue.

Employer of Choice

For nine consecutive years, Methodist has been named one of the top large businesses to work for in the Metroplex, according to the *Dallas Business Journal's* annual "Best Places to Work" recognition. Methodist has also won high honors as a top place to work in selections regionally by *The Dallas Morning News* and nationally by *Modern Healthcare* magazine, The Healthcare Advisory Board, and *Becker's Hospital Review*.

Volunteers

You will see volunteers serving in many areas of our hospital, including the information desk, patient care units, gift shops, waiting rooms, and nursery areas. Our 1,649 volunteers throughout the health system donated more than 186,000 hours of service in 2012.

About Methodist Health System

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Methodist Health System Foundation

Methodist Dallas Medical Center, Methodist Charlton Medical Center, Methodist Mansfield Medical Center, Methodist Richardson Medical Center, Methodist Midlothian Health Center, and Methodist Family Health Centers are part of the nonprofit Methodist Health System. If you are interested in supporting any of our vital health care and community programs, please contact Methodist Health System Foundation at 214-947-4555 or

visit us online at www.MethodistHealthSystem.org/Foundation.

For more information, contact Kathleen Beathard, vice president of Methodist Public Relations & Marketing, at 214-947-4600, KathleenBeathard@mhd.com, or visit our website at www.MethodistHealthSystem.org.

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